

1. Reservation and Booking:
 - I. All room reservations are subject to availability.
 - II. Bookings can be made online, via phone, or in person.
 - III. The guest must be at least 18 years old to book a room.
2. Cancellation Policy:
 - I. Cancellation policies vary and are typically based on the type of rate booked.
 - II. Guests may be required to cancel their reservation within a certain timeframe to avoid cancellation fees.
3. Check-in and Check-out:
 - I. Check-in time is typically in the afternoon (from 2pm-10pm), and check-out time is in the morning (11am)
 - II. Early check-in and late check-out may be available upon request and subject to availability.
4. Payment:
 - I. Payment is typically due upon check-in unless otherwise specified.
 - II. Payment can be made in the form of cash, credit card, or other accepted methods.
 - III. The hotel may require a pre-authorization on the guest's credit card for incidental charges.
5. Occupancy and Guest Policy:
 - I. Room occupancy limits apply and must be adhered to otherwise you will be charged.
 - II. Guests are responsible for any damages caused during their stay.
6. Smoking and Pet Policy:
 - I. Smoking and Vaping is prohibited inside The Strathearn Hotel.
 - II. As our Pet Policy, we do not allow dogs inside the hotel except from guide dogs.
7. Amenities and Services:
 - i. Hotel amenities and services may vary and are subject to availability.
 - ii. Certain amenities or services may require an additional fee.
 - iii. The hotel reserves the right to change or modify amenities without prior notice.
8. Liability:
 - I. The hotel is not liable for any loss, damage, or theft of personal belongings.